

InspiriTec

Inspiring Work Through Technology



InspiriTec Newsletter

Newsletter Highlights

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**INSPIRITEC
IS HIRING!!!**

*Harrisburg
Philadelphia
Newark, NJ*

[Learn More](#)

Currently, around 10% of the world's population, or roughly 650 million people, live with a disability. Their unemployment rate is as high as 80% in some countries.

[Find More Statistics From Disabled World](#)

Southeastern PA United Way Donor Option # 1040

Spring 2011

New Call Center Project: EP Henry Corporation

We are pleased to announce the start of a new Direct Response Television (DRT) call center project for E.P. Henry Corporation. E.P. Henry, headquartered in Woodbury, N.J., is a 108 year old manufacturer of hardscape products used in walkways, patios, and poolside. Our Philadelphia call center CSRs will be responding to callers who see a television commercial and who are interested in receiving more information from an E.P. Henry Project Consultant. The ad spots will appear on all of the major networks including ABC, CBS, NBC, FOX, HGTV, and DYI on shows such as American Idol, Dancing With the Stars, Grey's Anatomy, Harry's Law, Celebrity Apprentice, Dateline NBC, The Office, The Biggest Loser, Criminal minds, NCIS, 30 Rock, The Today show, and many more! Our programmer, Dave Lange, created a customized application for our CSRs to use exclusively for E.P. Henry. Terrence Barr is managing this project, which will employ 11 CSRs.

FOUNDED 1903 **EP HENRY** IS HARDSCAPING

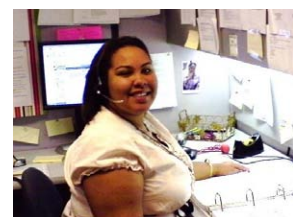
Employees In the Spotlight: Crystal Curbelo and LaTanya Watson

New Jersey Department of Consumer Affairs Call Center (Newark, New Jersey)

Crystal Curbelo

"I started at InspiriTec in December 2010 and recently was promoted to Lead Customer Service Representative.

This promotion was challenging and a little scary at first, but I embraced the challenge and so far I really enjoy it. I believe the company is very flexible and understanding to everyone's needs and everyone is always treated equal. This has been a very positive experience for me and I have learned a great deal from everyone."



Cyrstal Curberlo:

Lead CSR Newark,
New Jersey

[Read More About Crystal's Story](#)

LaTanya Watson

"I started working at InspiriTec in October 2010 as a CSR for the Nursing Board Call Center. I am a quick learner and I am always striving to do better so I can advance. I feel InspiriTec will give me this opportunity. Recently, I was appointed Employee of the Month for March, which was a great acknowledgement of my success and hard work. I look forward to helping InspiriTec grow so that it can continue its mission to support employment opportunities for people with disabilities."



LaTanya Watson
CSR Newark, New
Jersey

[Read More About LaTanya's Story](#)

InspiriTec Begins NISH/AbilityOne Project

Beginning in February, InspiriTec contracted with NISH to provide transcription services to The U.S. Army Heritage and Education Center to support their mission of the Military History Institute's Oral History Branch.



Greta Kauffman:
InspiriTec
Transcriptionist.
(Click photo to read
Greta's story)

Based in Harrisburg, the responsibility of InspiriTec's transcriptionist, Greta Kauffman, is to provide a verbatim transcription of the Military History Institute's Oral History Branch interviews. The transcriptions will range from 40 to 300 pages and include recollections of veterans dating as far back as the Spanish American War.

InspiriTec is thrilled to have its first AbilityOne project and continues working hard to develop AbilityOne opportunities, which creates more jobs for people with disabilities!

[Learn More About the AbilityOne Program](#)

