InspiriTec

Inspiring Work Through Technology

InspiriTec Newsletter

Fall 2010

YOU ARE RECEIVING THIS IN HARDCOPY FORM AS

WE DO NOT HAVE
YOUR EMAIL
ADDRESS

IN OUR CONTACT DATABASE.

To send us your email address

Contact

Betty Hartman

bhartman@inspiritec.org

(877) 430-5143

its 10th Year

InspiriTec Celebrates

InspiriTec expresses our sincere gratitude to all those who made our 10 Year Anniversary celebration at the Philadelphia Union League a fun and joyous occasion! On September 23rd, InspiriTec staff, board members and friends marked 10 Years of providing meaningful employment to persons with disabilities. The event raised money for InspiriTec's Employee Support Fund, which provides assistance with resources such as: adaptive devices, assistance with extraordinary medical bills, deposits for housing, child care expenses and transportation costs.



Guest Speaker: Tony Braithwaite

www.10thanniversary1.shutterfly.com

Enter Password: inspiritec

See Event Photos:

SAVE THE DATE!!!

Join Us For InspiriTec's Thanksgiving Celebration.

Tuesday November 23 @ The <u>Center City</u> Office

...And for our colleagues, customers and supporters closer to our New Jersey DCA Project

Friday November 19 @ DCA <u>Newark, NJ</u> Office **Employee In the Spotlight - Alijah Moton Customer Service Representative, Philadelphia**

Working at InspiriTec made me realize my true potential. InspiriTec helps people get back on their feet when the going gets tough, even though the tough should be going. It also helped me improve my social skills and my other flaws as well. It has a nice work atmosphere, people make you feel right at home. InspiriTec is a place for you to learn and grow and feel welcome and it will never make you lose sight or your goals.



Read More About Alijah and Other InspiriTec "Success Stories" at: www.inspiritec.org

New Call Center Project for PECO/Exelon

A 2010 Harris
Interactive study
revealed that only
18% of companies
offer an education
program aimed at
integrating people
with disabilities.

Southeastern PA United Way Donor Option # 1040

We are proud to announce that PECO, an Exelon Company has contracted with InspiriTec to provide outbound calling services from our Center City facility. PECO manages a portfolio of complementary programs that provide both situational and continuing assistance to low-income households. As part of an outreach effort, InspiriTec Customer Service Representatives (CSR) call PECO customers with the goal to increase awareness and access to these programs. CSRs provide customers with information about PECO's energy-assistance programs and actions customers can take to enroll. The project has helped InspiriTec create four new CSR positions for people with disabilities. Also, this project will enhance and showcase our existing core competency serving the utility industry. (Previous and current InspiriTec projects in the utilities industry include the Public Utility Commission (PUC) call center, PA Low Income Heating Energy Assistance Program (LIHEAP) after hours crisis hotline, among others.)